

Covid Secure Events at Shaw House

Your safety, and that of our staff, is of utmost importance and we have been working hard to make sure that we can offer you the same social and cultural experience that you will have enjoyed at Shaw House in the past.

In order for our summer events to go ahead, we have put in place a number of measures and in attending you are agreeing to abide by them. Thank you for your support.

All of our ticketed events are fully refundable should the performance be cancelled due to Covid-19.

Inside the House:

In-line with government guidance on managing the risk of COVID-19, Shaw House has been thoroughly deep-cleaned; we have a reception screen in place, hand sanitiser and hand washing facilities, PPE has been made available for staff to wear when necessary and we have social distancing, queuing and one-way systems in place.

It is mandatory to wear face coverings in museums and heritage sites. Therefore we are asking all visitors to wear a mask whilst inside Shaw House. Thank you for your cooperation as always.

Our staff will ask you to queue to get in to the building and you will be directed along the one-way system which runs throughout the House and will include the Dressed for Shaw exhibition and the first floor exhibition rooms.

The toilets and shop will be open, along with the café which will be running a take-out service (indoor seating will not be available, but we have plenty of picnic tables outside).

Contactless card payments are encouraged.

We will have limits on single person/households in the lifts.

Indoor Events:

Puppet Theatre

- The capacity for each performance has been reduced.
- Please queue outside and check in at reception 15 minutes before the start of the show.
- The note of your arrival combined with your booking details will be used to provide information for Track and Trace.
- Please wait to be seated by a member of our team.
- You will be placed in rows of family groups or bubbles and set apart from the next group in the row.
- Please observe all other measures as indicated above whilst Inside the House.
- Toilets, shop and café will be available via the one-way system. Hand sanitiser will be provided.

Outdoor Events:

Theatre/Opera

- The capacity for each event has been reduced.
- Please enter via the main car park entrance, this includes pedestrian arrivals.
- Please bring your own seating or blanket for everyone in your party. There will be a small picnic blanket area towards the front of the stage but once this area has reached capacity we will direct you to sit amongst customers that are seated on chairs.
- Please queue and check in at the box office before approaching the audience area.
- The note of your arrival combined with your booking details will be used to provide information for Track and Trace.
- Please wait to be seated by a member of our team.
- You will be placed in rows of family groups or bubbles and set apart from the next group in the row. The rows will be 2.5 – 3m apart.
- It is important that once placed you remain in that spot. If you need to move about before/during the performance you do so quickly respecting the space around others.
- If you bring a small gazebo you will be placed to one side or the rear of the audience area.
- The Café will be available before the performance and during the interval. Please queue for access to the Café and toilets which will be on a managed one way system through the House.
- Contactless card payments are encouraged.
- At the end of the performance please take all litter home and respect the space around others as you leave.

Summer Fair/Antiques Market/Sculpture Exhibition

- There is no need to book to attend.
- Stalls/sculptures will be well spaced out to allow for social distancing.
- Toilets, shop and café inside the House will be available via the one-way system. Hand sanitiser will be provided.

Cinema

- Please visit the Summer Screens website for information about their specific Covid secure measures, cancellation and refund policy. <https://summerscreens.co.uk>
- Toilets inside the House will be available via the one-way system. Hand sanitiser will be provided.